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DPO as a Service

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About Data Privacy Services

Data Privacy Services is a dedicated consultancy covering a range of professional services relating to the European Union's General Data Protection Regulation (GDPR).

We provide certified data privacy professionals focused on the delivery of GDPR compliance along with its on-going assurance and management. These services include the provision of on-going data protection, including offering the key role of Data Protection Officer (DPO) 'as a service' to our clients.

Data Privacy Services is a trading name of DMPC Ltd, a UK based limited company based in Surrey. We offer our services to a wide range of organisations across both the private and public sector. Our services are appropriate to all sizes of organisations, from very small businesses to large multi-national companies.





Why do you need a DPO?

Having a DPO is one of the key ways of demonstrating GDPR compliance irrespective of the legal requirement.

Data Privacy Services provides the role of **Data Protection Officer (DPO)** as a service for organisations.

You could require this service due to the mandatory requirements or you may wish to demonstrate an **enhanced level of GDPR compliance** to the ICO and your business partners (e.g. as a visible part of their compliance framework).





Why do you need a DPO?

This requirement is based on Article 37(1) where it states that a DPO is mandatory if the enterprise:



REASON #1

Is a public authority (except for courts acting in their judicial capacity)



REASON #2

Carries out large scale systematic monitoring of individual (for example online behavioural tracking)



REASON #3

Carries out large scale processing of special categories of data or data relating to criminal convictions and offences)

Note – even if you don't have a legal requirement, having a DPO is a key part of your GDPR compliance framework



Standard DPO Service

DPO involvement with your existing team

Our DPO's meet regularly with you and keep your management team updated.

The appointed Data Protection Officer will attend your offices on a planned basis to meet with senior management and provide them with a written report on their current risks and issues (including any interaction with the ICO).

Note – we act as part of your management team and can attend board meetings as required.





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Standard DPO Service

Advice and guidance on data protection

We provide advice and guidance on all your data protection issues and enquiries.

We provide advice and guidance by either the telephone or email as and when required (note we endeavour to provide this within 24 hours on initial contact). This crucially includes dealing with enquiries from new and potential customers and assisting with bid management processes.





Standard DPO Service

Incident management – Managing Breaches / Loss

We develop your incident management plan and manage this in the event of a breach / loss. In the event of a breach of data protection as specified in the GDPR the DPO will act as the liaison and incident manager with the Information Commissioners Office (ICO).

The DPO will provide initial validation of the breach and advise the Controller (i.e. the client organisation) of the activities required to manage the incident appropriately. The DPO will ensure that the ICO is informed of the breach within the allotted 72 hours of the breach becoming known to the client organisation (assuming that the DPO is appropriately informed).





Standard DPO Service

Compliance assurance – are you still compliant?

We will regularly monitor your level of GDPR compliance and make the appropriate recommendations.

Our DPO services include the constant assurance monitoring of your overall compliance with GDPR. This is an important way of demonstrating your quality management approach to data privacy and will directly support your demonstration of compliance to your business partners. The most important benefit of this service is to ensure that areas of risk are identified and managed before they result in a breach of GDPR.





Levels of DPO Service

We offer four levels of service, typically select the one that reflects the amount of time you need from a DPO.

LEVEL #1

Quarterly DPO meeting onsite (half day)

Quarterly DPO status report

Breach Incident Management & ICO liaison

Telephone and Email advice and guidance (up to 2 hours)

£395

LEVEL #2

Bi-Monthly DPO meeting onsite (half day)

Bi-Monthly DPO status report

Breach Incident Management and ICO liaison

Telephone and Email advice and guidance (up to 4 hours)

£595

LEVEL #3

Monthly DPO meeting onsite (half day)

Monthly DPO status report

Breach Incident Management and ICO liaison

Telephone and Email advice and guidance (up to 8 hours)

£795

MOST POPULAR

CUSTOM

Meeting frequency as required

DPO status reporting as required

Breach Incident Management & ICO liaison

Telephone and Email advice and guidance (as required)

Service designed to meet your needs

Contact Us

- Choose a level that meets the need of your organisation
- Option to customise the service
- Level is dependent upon the clients time requirement for the DPO
- DPO as a Service is a monthly subscription
- We are engaged for a 12 month term, ability to renew as required



Why Outsource The DPO Role?

The role of a DPO is a specialist one, requiring a thorough understanding of GDPR, broader data privacy management and information security.

Many organisations now require a DPO that wouldn't have considered it necessary previously, even some very small organisations now legally require one. Hiring a DPO is not straightforward, not only do they demand a fairly high salary (circa £70K per annum) but their availability in the market place is challenging due to the lack of trained resources looking for a role of this nature.

Organisations looking to recruit or assign this role from within their existing resources need to be fully aware of the rules relating to conflict of interest.





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Engage Data Privacy Services

Engaging one of our Data Protection Officers (DPO's) for your organisation is a straightforward process. Our DPO professionals are engaged on an annual basis.

Our clients subscribe monthly to the service, the cost of which depends upon the level of service required. This level is determined by the time commitment required from the organisation for the DPO.

Simply review the standard service and the different levels of service that are available. Choose the one that most appropriately meets your organisations requirements and get in touch. We will review these with you and then agree the most suitable service to implement.



Email:

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